

8 APRIL 2021

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# THIRD CONSECUTIVE QUARTER WITH DOUBLE-DIGIT GROWTH FREE CASH FLOW OUTLOOK NARROWED TO UPPER END OF THE RANGE

- Strong execution in eight core markets in Europe and Asia
- Strong performance across all key channels, also positively impacted by the multibrand changes made in H1
- Focused and targeted marketing initiatives
- Continued digital focus
- Cost reduction programme progressing as planned
- Outlook for free cash flow narrowed to upper end of the range

Q3 2020/21

REVENUE

DKK 698M
16% growth in local currencies

EBIT
Before special items

DKK 34M
DKK 32m better than Q3 LY

PM 20

REV

REV

DKK
13% growth in

EBIT
Before special items

DKK 212m be

DKK 8m DKK 31m lower than Q3 LY

FREE CASH FLOW

9M 2020/21 OUTLOOK FY 2020/21 RFVFNUF RFVFNUF DKK 1,853m DKK 2.3bn to 2.5bn 13% growth in local currencies (maintained) FRIT FRIT Before special items Before special items DKK -50m to 25m DKK 23m DKK 212m better than 9M LY (maintained) FRFF CASH FLOW FREE CASH FLOW DKK 85m DKK 0m to 100m DKK 220m better than 9M LY (Prev: DKK -50m to +100m)

## SUPPLY CHALLENGES AND LOCKDOWNS

### SUPPLY CHALLENGES

- Continued high demand for components in consumer electronics and automotive industry
- Supply situation also impacted by force majeure events such as power outage, drought and fire at key component suppliers
- Global scarcity on electronic components leading to higher prices on certain components
- Increasing component prices for the coming quarter

### LOGISTICS

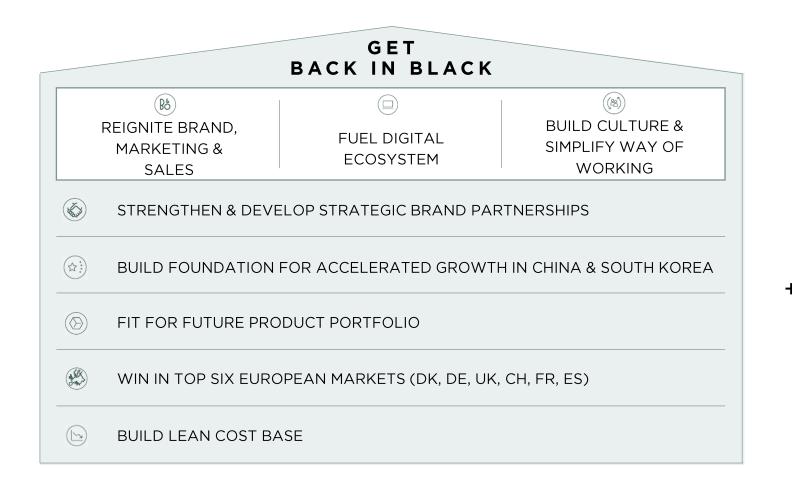
- Reduced global logistics capacity
- Higher than normal use of air freight as a result of supply chain pressure
- Logistics costs have remained higher than normal as was seen in Q2

### LOCKDOWNS

- During Q3, approx. 40% of monobrand stores were temporarily closed (currently around 20% of monobrand stores)
- Mainly closures in core European markets
- Most closed stores could run installation business



### STRATEGY EXECUTION ON TRACK



## SEIZE GROWTH **OPPORTUNITIES** 00 PENETRATE **UHNWI SEGMENT** 00 PURSUE DISTRIBUTION PARTNERSHIPS FOR SCALE (US) 00 WIN MORE **B2B DEALS**

# GROWTH IN CORE MARKETS DRIVEN BY STRATEGY EXECUTION

#### SIX EUROPEAN CORE MARKETS REPORTED GROWTH



### TWO ASIAN CORE MARKETS REPORTED GROWTH



- Strong sell-out of Staged and Flexible Living
- Changed operating model in the multibrand channel drove growth
- Multibrand and etail grew by 152% yearon-year
- Four out of six core markets faced lockdowns throughout the quarter with more than 60% of monobrand stores temporarily closed due to COVID-19
- Growth rate adversely impacted by sales of end-of-life products last year

13%

REVENUE GROWTH IN LC\*
COMPARED TO Q3 LY

- High demand for home entertainment products
- Flexible Living grew by 77%
- Strong commercial execution around Chinese New Year
- Management team changed
- Onboarding of seasoned professionals with commercial experience within digital technology, marketing and distribution.
- Growth rate adversely impacted by sales of end-of-life products last year

12%

REVENUE GROWTH IN LC\* COMPARED TO Q3 LY

# ON ROUTE TO DELIVER PLANNED PRODUCT LAUNCHES FOR 2020/21

### NEW AND UPGRADED PRODUCTS



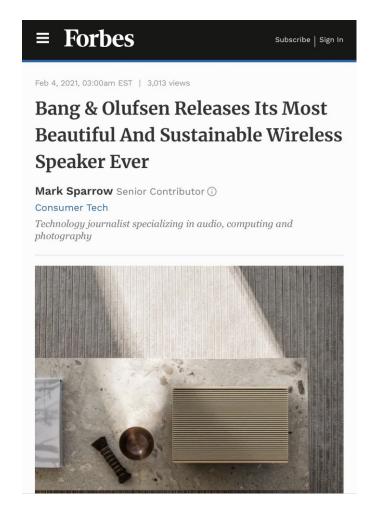


### COLOUR, MATERIAL & FINISH

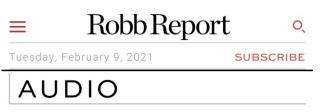




## POSITIVE REVIEWS OF BEOSOUND LEVEL



9 |





BANG & OLUFSEN

### Bang & Olufsen's New Modular Speaker Can Be Upgraded When Tech Gets Outdated

The device's streaming module can be swapped out at a later date, increasing its lifespan by years.

O February 4, 2021 • BRYAN HOOD

## THE VERGE =

## Bang & Olufsen wants its new Beosound Level to outlast your average connected speaker

With a modular design for repairs and future upgrades

By Jon Porter on February 4, 2021 3:00 am









BANG & OLUFSEN

# CONTINUING DIGITAL INITIATIVES AND MARKETING CAMPAIGNS

127%

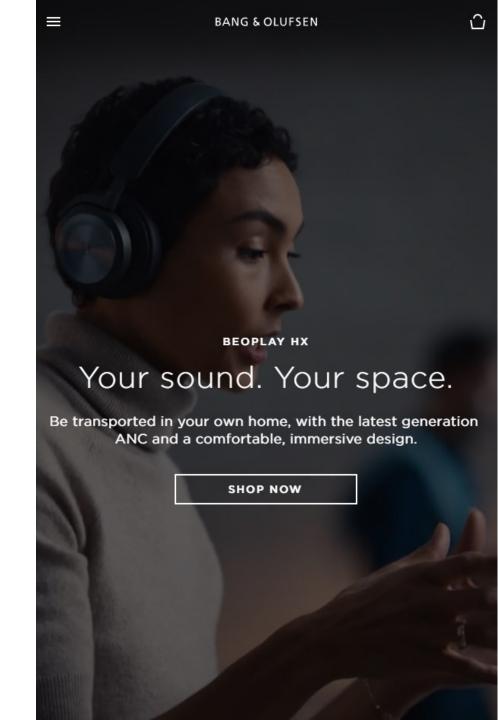
ECOM REVENUE GROWTH
IN LOCAL CURRENCIES

COMPARED TO Q3 LY

- Increasing the volume of consumer communications through CRM
- Improving consumer targeting and media effectiveness

3
CAMPAIGNS

- "Share moments that last" Holiday season (December)
- "Your Sound. Your Space", which catered to the Working from Home trend, was launched with a particular appeal to a younger, female audience enabled through a new tonality
- First versions of Connected Speakers campaign launched



## AGENDA

KEY HIGHLIGHTS AND UPDATE ON STRATEGY

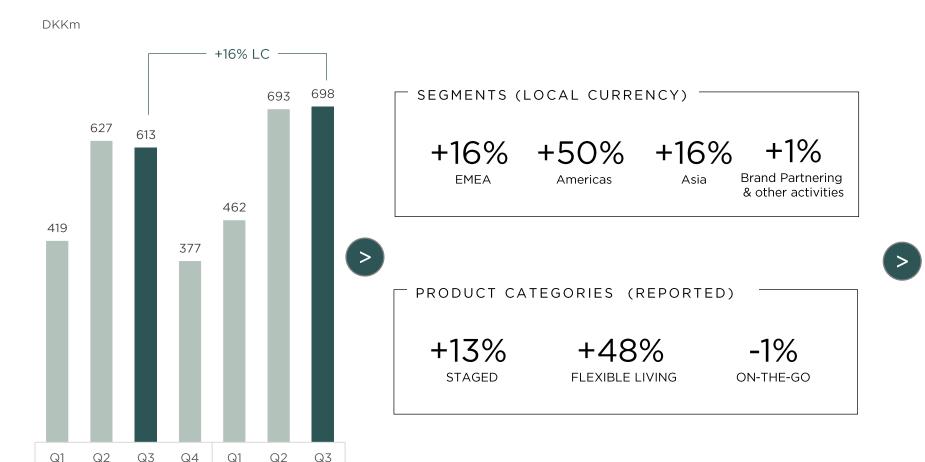
FINANCIAL PERFORMANCE

OUTLOOK

Q&A



# THIRD CONSECUTIVE QUARTER WITH DOUBLE DIGIT GROWTH | REVENUE DRIVEN BY SELL-OUT



## Product sales up by 18%, in local currency:

- Product availability adversely affected growth, especially Staged speakers
- Double digit growth in all regions, driven by sell-out
- Improved channel performance
- Continued strong momentum in Flexible Living
- Decline in On-the-go related to end-oflife products last year
- Both existing and new products drove growth

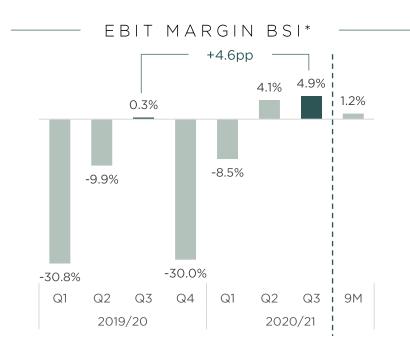
## Brand Partnering & other activities up by 1% in local currency

- Growth from computer sales partly offset by currency development
- Lower car manufacturing

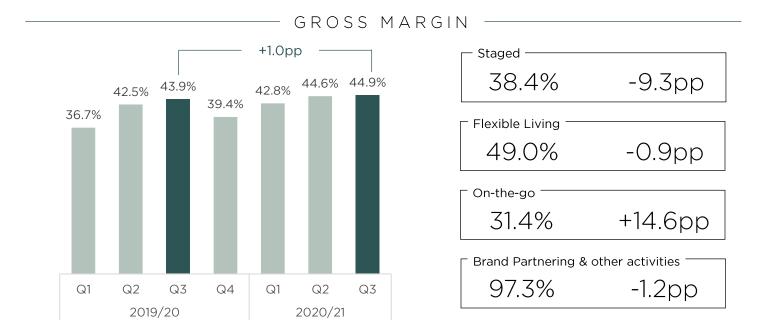
2019/20

2020/21

# SECOND QUARTER WITH POSITIVE EBIT | GROSS MARGIN IMPACTED BY HIGHER COMPONENT AND LOGISTICS COSTS



- EBIT margin before special items increased due to higher gross profit partly offset by higher capacity costs
- Special items amounted to DKK 6m, compared to DKK 3m last year.
  - Special items mainly related to the cost reduction programme

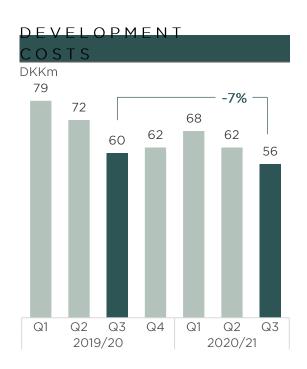


Gross margin improvement related to products, partly offset by lower Brand Partnering margin and lower share of group gross profit

Product gross margin 39.3%, up 2.3pp compared to Q3 last year

- Improved margin in On-the-go related to sales of end-of-life products last year
- Component and logistics costs remain high and impacted margin negatively by 2.5pp YoY
- Stage additionally impacted by lower margin on BV Contour and monobrand bonuses

# CAPACITY COSTS INCREASED BY 4% EXCLUDING SPECIAL ITEMS | SUPPORTED BY COST REDUCTION PROGRAMME



Decline related to lower

capitalisation

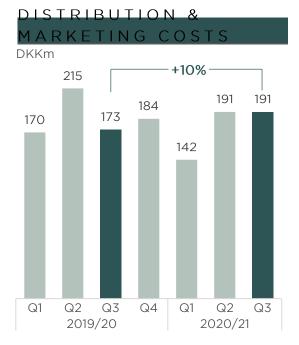
development

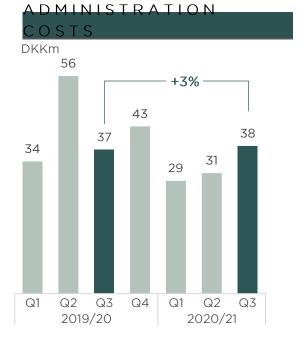
amortisation and higher

up by DKK 16m related to

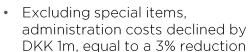
Incurred development costs were

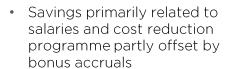
continued investments in product

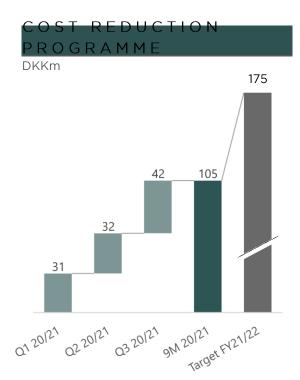




- Higher employee bonus provisions reflecting sales growth
   Higher warranty costs
   Excluding administration DKK 1m
- Lower marketing and travel costs due to COVID-19
- Positive impact from cost savings



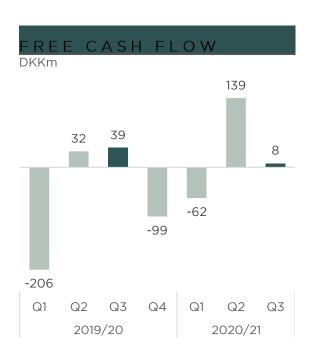


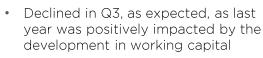


- Q3 run-rate mainly improved by market re-organisation in December as well as improved obsolescence costs in the supply chain
- Year-to-date savings of DKK 105m, with an annual run-rate of DKK 168m

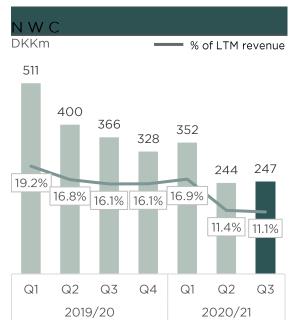
14 |

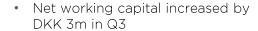
# POSITIVE FREE CASH FLOW AND STABILE NET WORKING CAPITAL DEVELOPMENT





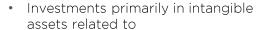
• EBITDA grew by DKK 20m in Q3.





- The increase was mainly related to reduction in trade payables
- NWC in % of LTM revenue declined to 11.1%





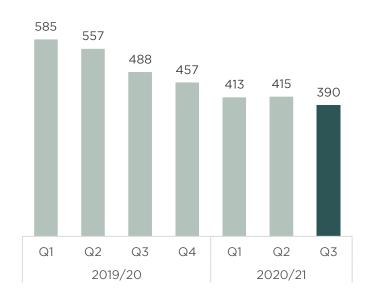
- Development of new products
- Development of technology platforms
- Tangible investments in retail were lower due to COVID-19



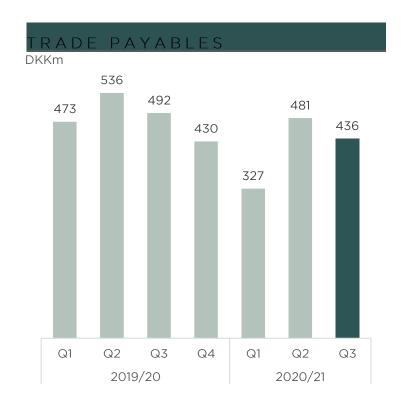
 Available liquidity at the same level as Q2 at DKK 573m

## MANAGING WORKING CAPITAL THROUGH THE PANDEMIC

## INVENTORIES DKKm



- Inventory declined by DKK 25m in Q3 due to effective management and sales performance
- The company faced scarcity of certain components and products



• Decreased by DKK 45m, driven by payments to production partners following Q2 ramp-up



- Trade receivables decreased by DKK 26m, driven by phasing of revenue in the quarter as well as lower overdues
- Extended credit was 7% of revenue in the quarter, related to display units for new products



# OUTLOOK 2020/21 | OUTLOOK FOR FREE CASH FLOW NARROWED IN THE UPPER END OF THE RANGE

### OUTLOOK

### MAIN ASSUMPTIONS

### Revenue

DKK 2.3bn to 2.5bn (maintained)

- Impact of COVID-19 in Q4 will not be materially different from Q3.
- Component scarcity will not impact product supply materially different from Q3
- Licensing income impacted by worsening of car manufacturing. PC sales expected at the Q3 level
- Launch of more than three new and upgraded products in Q4
- Increased effectivenes of sales and marketing spend
- No significant changes to product prices
- No other material changes in the market landscape, competitive situation or regulatory changes

### EBIT BSI\*

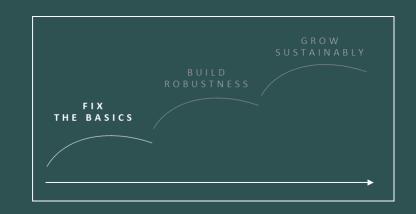
DKK -50m to +25m (Maintained)

### Free cash flow

DKK 0m to +100m (Prev. DKK -50m to +100m)

- Component costs in Q4 higher than in the first nine months
- Logistics costs maintained at the higher than normal level experienced in Q2 and Q3
- Continuation of the planned product roadmap
- Continued implementation of cost reduction programme
- Adverse impact on Q4 from use of government relief packages (postponement of taxes)
- CAPEX reflecting product development continuing as planned

# SUMMARY | THE STRATEGY WORKS AND YIELDS RESULTS DESPITE COVID-19 CHALLENGES



- Good progress on strategy execution
- High growth rates in all core markets with strong performance across all key channels. Multibrand positively impacted by the changes made in H1
- Product launches well-received by the market, and strong demand continues.
- Accelerated efforts on digital and e-Commerce progressing well
- Performance adversely impacted by component scarcity
- Available liquidity of DKK 573 million

